

customer data	shipping address, if different
* company name, if applicable	company name, if applicable
* first name, last name	first name, last name
* street, house number	street, house number
* post code, city	post code, city
* country	country
* phone	phone number
alternative phone number, mobile phone number	alternative phone number, mobile phone number
e-mail address	e- mail address

fields marked with * are mandatory

product information	
* device designation ¹⁾	serial number ¹⁾
* error description ¹⁾ (please indicate any error messages, operating system used, accessories used, etc.)	
<p>Equipment: Please do not attach any accessories (eg. powerkit, outdoor case, cables, CD, manuals) to the product if this is not directly related to the error that has been occurred. You are welcome to enclose printouts or photos if they illustrate the error.</p> <p>please list the attached accessories , if applicable</p>	

¹⁾When submitting multiple devices, please clearly number them in the above fields.

I instruct the service to carry out the repair as follows:

- paid (without preparation of a cost estimate
- chargeable up to a limit of _____ € (plus VAT and shipping costs)

if the repair exceeds the set limit, I ask to:

- create a quote ²⁾
- send the unrepaired product back
- environmentally friendly dispose the product

- please sent me a quote ²⁾
- I wish a warranty repair ²⁾

† I am informed that cost estimates are chargeable and are to be paid with a flat rate plus VAT, and possible shipping costs. This flat rate is waived, if the repair order is subsequently issued. Please ask for the amount of the flat rate directly at the respective service point. If the service center is instructed with a warranty repair and it turns out during the check that no warranty claim exists, the order shall be considered as such for the preparation of a cost estimate.

copy of proof of purchase is attached: **yes** **no**

If you require a warranty repair, a copy of the receipt as proof of the existing warranty claim is mandatory.

additional information/ notes:

transport/ packaging

Please make sure that the product is packed in a sufficiently protected manner to avoid damage during transport.

date, signature

Thank you for taking the time to complete the form. Please make a copy of this form for your records.

annotation

We do everything to ensure the confidentiality of your personal information. Your personal information will be used solely in connection with the repair, stored in secure computer files and manual files, and will not be used for any other purpose. More information about our privacy policy can be found on our website.